

AFTER YOUR DIGITAL TWIN ROI REPORT

Your first 30 days with Narada

How we set Narada up, what we tune, what your team's week looks like, and what you keep at the end, whether or not you carry on.

WEEK 1 Set up Nightly files start. Your answers go in. A 30-minute walkthrough.	WEEK 2 First side by side Narada's list beside your buyer's orders. Nothing changes yet.	WEEK 3 Tune The changes you agreed, one at a time, each one's effect shown.	WEEK 4 Results The last side by side and a written summary. You decide.
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WEEKS 1 AND 2 · THE SETTING YOU CHOSE, UNTOUCHED WEEKS 3 AND 4 · TUNED WITH YOU

Your buyer keeps buying and approves every order. Narada drafts beside them and never sends one	1 to 2 hours a week for your team after setup: one 30-minute call and a short look-over	1 month of your Planner price (\$2,000 to \$3,500, set by your stock value; your Digital Twin ROI report shows yours), billed at the start	Stop any week You're not billed again. Everything we write for you stays yours
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Our promise for the 30 days

If anything looks wrong to you, a number, a draft order, a missing part, a setting or a file, message us the moment you see it, on WhatsApp or whatever your team already uses. You don't wait for the weekly call. We reply within one US business day, then fix it or explain it, and tell you in plain words what changed. At day 30, the summary lists every point you raised and what happened to it.

See the screens on the live demo →

naradaos.com

Every screen named here is live today (October 2026). The checks on your buyer's instructions, critical parts and rebates are done by our team, by hand.

IN THIS GUIDE

- 1 The 30 days at a glance, and what we agree before day 1
- 3 Week by week
- 5 What we tune with you
- 7 When something breaks, and your data
- 9 Day 30: what you keep, and what happens next

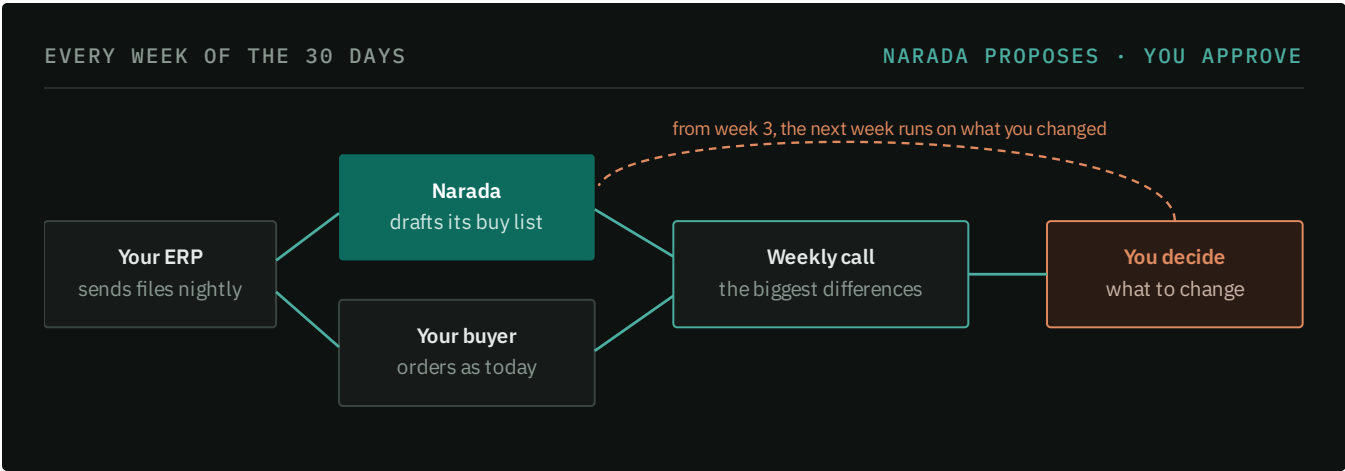
- 2 Who does what, and how much time it takes
- 4 Narada's buy list beside your buyer's orders
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1 • AT A GLANCE

Two weeks to watch, two weeks to tune

Your Digital Twin ROI report showed what Narada would have done with your last year. The 30 days check that on your live business, with your team. For the first two weeks, Narada runs on the setting you chose from the report, untouched, so there's a clean starting point. Changes come in weeks 3 and 4. The weekly call is for decisions; questions and problems can come any day, by message.

WEEK 1 Set up Nightly files start arriving. Your answers go in. Your team gets a 30-minute walkthrough.	WEEK 2 First side by side Narada's buy list beside your buyer's orders. Your buyer sees it first. Nothing changes yet.	WEEK 3 Tune The changes you agreed, one at a time, each one's effect shown.	WEEK 4 Results The last side by side and a written summary. You decide.
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Before day 1, we agree these by email

The weekly call Day, time and who joins: usually your buyer, and the owner or general manager

Where you message us	WhatsApp, Slack, Teams, text or email: whatever your team already uses. Anyone on your team can leave a note or a question the moment they spot something. Send files to your private Narada address, not the chat
A stand-in	Who covers when your buyer is away, so no week is lost
Who decides a change YOU	We recommend. Nothing changes without your OK
A number to watch (if you want one)	For example, how often your critical parts ran out, or your stock value. We report it weekly to your buyer and to you, and your team can follow it any day on the Health screen. Your own judgment at day 30 is what counts
How to stop	Tell us, any week. You're not billed again

2 • WHO DOES WHAT

Your team keeps working. We do the rest

Your team

- Keep buying as you do today.
- Set up a nightly export once: your consultant or IT, with our help (section 3).
- Answer the questions from the data guide. "Not sure" is fine. Costs may be for whoever does your books.
- Your buyer looks over the weekly list two days before the call.
- Join one 30-minute call a week.
- Message us anything that looks wrong, or any question, as it comes up.

Time: about 3 hours in week 1, plus the one-off export setup. Then 1 to 2 hours a week, mostly your buyer's look-over and the call.

Narada (our team)

- Every US business morning, check that last night's files arrived and loaded. If not, tell you and sort it out.
- Help automate the nightly export, match your columns, and fix loading problems by hand.
- Set Narada up with your answers and the setting you chose from the report.
- Prepare the weekly list and send it to your buyer first.
- Make the changes you agree, one at a time, and show what each did. Any change can be undone.
- List the settings in your ERP that look wrong, such as delivery times or missing costs.
- Reply to everything you raise within one US business day, on the channel you chose.

Your contact: the founder, directly, by message any day and on the weekly call.

Your team's time, week by week

Before day 1	one-off export setup, by your consultant or IT (not your team's hours)	
Week 1		about 3 hours
Weeks 2, 3 and 4		1 to 2 hours a week

Your buyer's role doesn't change

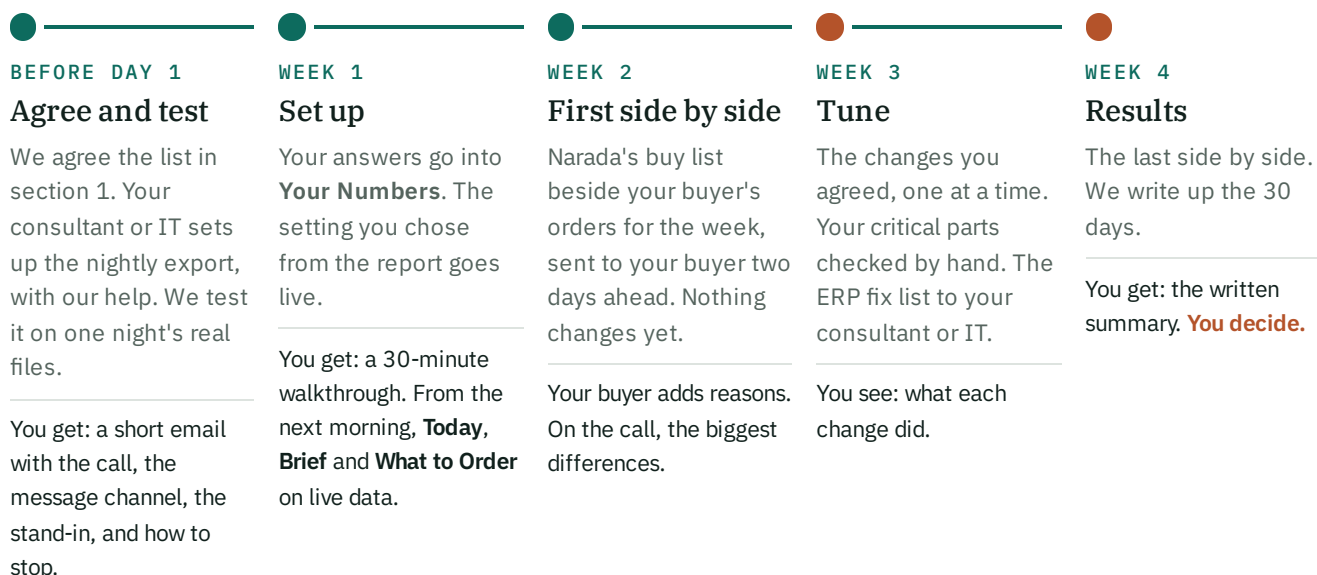
Your buyer approves every order, during the 30 days and after. Where your buyer's reason beats Narada's list, such as a job coming, a supplier deal or a seasonal pre-buy, we write it down as a standing instruction that Narada follows from then on. It's your team's know-how, kept in your account.

If an ERP consultant introduced us

They stay your consultant. They get the list of ERP settings to fix first, and they make any change to your ERP; Narada never touches it. They're welcome on the weekly call. We pay them a share of your fee; your price is the same either way, and they'll tell you so.

3 · WEEK BY WEEK

What happens, and what you'll see



The nightly export

Many ERPs can email a saved report on a timer, and your consultant will know how yours does it. It sends the files from the data guide (sales, stock on hand, purchase orders, receipts) to your private Narada address each night, or saves them to a shared folder you already use (OneDrive, SharePoint, Google Drive or Dropbox) that we collect from. If your ERP has no timer, we help your consultant or IT automate the export another way, for example a scheduled task on an office computer that runs it and emails the files. Nobody on your team should have to export by hand. Only if none of that works does someone export once a week; Narada's lists then update weekly instead of daily, and the weekly call works the same.

Narada's buy list beside your buyer's orders

This is not a test of your buyer. Your buyer knows things no file holds. Each difference shows either something Narada can learn, or something your buyer may want to look at.

1. Sorted by money

We list the week's differences, biggest first, and send them to your buyer two days ahead.

2. Your buyer adds reasons

Where there is one: a deal, a job, a season. About a minute each.

3. On the call

We take the biggest, usually 10 to 15. The rest stay in the list for you.

THE WEEKLY LIST · EXAMPLE ROWS			BIGGEST DIFFERENCES FIRST
PART, BRANCH	YOUR BUYER	NARADA	THE DIFFERENCE, AND WHAT HAPPENS
HV-FIL-1620 BR-01	Ordered 96	48	Buyer's reason: buying ahead of the spring rush. We add the season to Your Numbers and the pre-buy as a standing instruction
HV-CAP-0450 BR-02	Held off	12	Stock lasts 5 days; the supplier takes 9. Narada expects it to run out. Your buyer decides
HV-MOT-2210 BR-01	Ordered 4	0	Buyer's reason: a contractor job next month. We add how such jobs show up

Example rows, made up to show the shape. Yours use your own parts and numbers.

How each difference ends

Something Narada couldn't know A deal, a job, a season. It becomes a standing instruction.	Something Narada saw Falling sales, a slow supplier. We show the numbers; you decide.	Not a purchase at all A transfer, a drop-ship. Narada learns to leave it out.	Can't tell yet We watch the part and report back.
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The settings, in plain words

Narada's numbers come from a few settings. Before the 30 days they're our estimates; by the end they're yours. Each is on the **Your Numbers** screen under the name shown here, with what it changes written beside it. Every change is recorded and can be undone.

SETTING, AS NAMED ON YOUR NUMBERS	WHAT IT MEANS	RAISE IT AND
What holding stock costs you	Storage, insurance, shrinkage and the cash tied up, a year, as a share of stock value	Narada holds less
Cost of placing one purchase order	Time and admin per order	fewer, bigger orders
Lost-sale share for A, B and C items	When a part is out, the share of that demand you lose, rather than the customer waiting for you	more stock where it matters
Floor for A, B and C items	The lowest in-stock target Narada will give any part in that class, whatever its costs say	fewer stockouts, more stock
How the class targets are applied	The class target on every part; spread by cost (cheap parts higher, costly parts lower); or the most money within your stock budget	(a choice, not a level)
Stock you want to hold	Your overall stock budget	more room to stock
How often you check stock	The days between your checks	each order carries more
How Narada times your orders	On a set day each week, whenever a part needs it, or per supplier from your cost per order	(a choice, not a level)
Months your sales peak	Your seasons	the forecast expects them
When stock counts as dead and as too much	Days without a sale, and how many days' worth on the shelf, before a part is flagged	fewer parts flagged
Order size that needs your OK	Narada asks you to confirm any order that would add more than this amount of stock beyond a year of the part's own sales	fewer orders wait for you

Also, during the 30 days

Supplier delivery times	Narada measures each supplier's real delivery time from your purchase orders. Where your ERP's setting is far off, it goes on the ERP fix list
Minimums and pack sizes	We check Narada's orders respect each supplier's minimum order and pack size
Special orders	One-off orders for a customer stay out of shelf demand
Critical parts	The parts you said must never run out: we check Narada's plan for each one by hand, every week
The forecast	We check it against what actually sells, and look into the parts where it's far off

How real buying works, and how we handle it

Some of what a good buyer does never shows up in an export. This is where your buyer's reasons matter most.

WHAT YOUR BUYER DOES	WHAT NARADA SEES	HOW WE HANDLE IT
Buys ahead of the season	A big order that looks like too much stock	Your peak months go into Your Numbers. Where your buyer buys earlier than the forecast would, it becomes a standing instruction
Takes supplier deals, price breaks, rebate levels	Nothing, unless you tell it	Your buyer's reason on the weekly list. Tell us which suppliers pay rebates and at what level, and we check Narada's orders against them by hand
Calls off a bulk order in parts	Each delivery looks like a new order, or like nothing	We read your purchase-order export with you in week 1 and set how those deliveries are counted
Moves stock between branches	Stock moving, in the stock counts	Kept out of sales and purchases, so nothing counts twice
Ships straight from the supplier (drop-ships)	A sale that never touched your shelf	Left out of shelf demand
Rushes a part in	A rushed order	Counted, and the rush noted: the part may need more on the shelf
Gets less than ordered (supplier allocation)	A late or short delivery	We mark those suppliers by hand, so short deliveries don't make Narada think they're slow
Runs a promotion for customers	A spike in sales that won't repeat	Tell us the dates; we mark them so Narada doesn't read it as new demand
Knows a big job is coming	Nothing, until it sells	Your buyer's reason on the weekly list, and a standing instruction for how such jobs show up

What goes wrong in practice, and what we do

WHAT HAPPENS	WHAT WE DO
A night's files don't arrive	We see it the next US business morning, tell you, and work from the last good files until it's fixed
An ERP update renames a column	If Narada needs that column, the file stops loading. Otherwise we spot the empty column on the morning check. A file far smaller than usual is held back for us to look at

WHAT HAPPENS

WHAT WE DO

Month-end or year-end	Reversals and corrections can make a file look odd for a night or two. We check them first
Holidays and supplier shutdowns	Tell us the dates, so late deliveries then don't make Narada think a supplier is slow
Your buyer is away	The stand-in takes the call. If nobody can, we move it, or settle the week's decisions by message; the week isn't lost
A change makes things worse	We undo it the same day and tell you why it didn't work
We're unavailable for a day	Narada carries on by itself: the nightly run, the buy list, the morning brief and draft orders all update without us. Replies resume the next US business day

Your data during the 30 days

Your data sits in its own separate account; no other company's data can reach it. Narada reads your exports and never writes to your ERP. Files are deleted 30 days after they arrive. Where it's stored, who can see it, and the outside services we use: naradaos.com/legal/security.

8 • THE SCREENS YOUR TEAM USES

Morning, day, week

EACH MORNING

Today

The few things that need attention now

Brief

A plain-English summary of what changed overnight

What to Order

Narada's buy list, part by part, with the working shown

DURING THE DAY

Orders

Draft purchase orders. Your buyer approves one and downloads the file for your ERP

Stock Watch

Parts close to running out, and what's on the way

ERP

Settings in your ERP that look wrong

EACH WEEK

Issues

Everything Narada found, as a list you can sort, each with its working

Health

Your business measures week by week, including your number to watch; every figure opens to how it was worked out

Your Numbers

The settings in section 5

Every screen has a help page at naradaos.com/help, and your team can ask Narada a question about your own data in plain English. To look around before you start, [open the live demo](#).

What you keep, and what happens next

The written summary

The weekly lists	Narada's buy list beside your buyer's orders, the biggest differences, and what changed because of each
The settings	Where each one started, where it ended, and why
Your buyer's standing instructions	Every reason that became an instruction, written down
Everything you raised	Each point, what we found, and what we fixed or explained
The ERP fix list	What's done and what's left
Your number to watch	Week by week, if you chose one
Early signs	Thirty days can't measure a full year's savings. We show what would have changed in those weeks and what to watch next. We never call an estimate a saving

If you carry on

Narada continues month by month at your Planner price. Your price can't go up for 12 months, and you can still cancel any month. One price for your whole team, never per user. The weekly call continues as long as it's useful, and the message channel stays open.

If you stop

You're not billed again. Your Digital Twin ROI report, the summary, the standing instructions and the ERP fix list stay yours, as files if you want them. Ask us and we delete your account and its data.

Questions about the 30 days: reply to the email this came with, or message us.

See the screens on the live demo →